
 SURESH GYAN VIHAR UNIVERSITY <small>Accredited by NAAC with 'A' Grade</small>		INTERNAL ASSIGNMENT - 1
Course	MBA	Issues in Bank Management
Semester	3	
Total Marks:	15	

Q.1. Write answers for any two questions from below. (5 marks each – Word limit – 500)

- A. What is Public Relations? Explain the importance of Public Relations. Write a note on Public Relations in banks.
- B. What is Human Capital? Explain in detail.
- C. What are the objectives of Manpower Planning?

Q.2. Write short notes on all of the following topics (1 mark each - Word limit - 100)

- A. One-sided Presentation
- B. Communication
- C. Entrepreneurship
- D. Decision making
- E. Task force

 SURESH GYAN VIHAR UNIVERSITY <small>Accredited by NAAC with 'A' Grade</small>		INTERNAL ASSIGNMENT - 2
Course	MBA	Issues in Bank Management
Semester	3	
Total Marks:	15	

Q.1. Write answers for any two questions from below. (5 marks each – Word limit – 500)

- A. What are the objectives of Quality Circles?
- B. What is Management Information System? Explain the Management Information System in Banks
- C. Give the meaning and definition of Decision-making. Explain the importance of Decision-making.

Q.2. Write short notes on all of the following topics (1 mark each - Word limit - 100)

- A. Employee satisfaction
- B. Management Audit
- C. Motivation
- D. Payroll
- E. Delegation skill