



INTERNAL ASSIGNMENT - 1

Course	MBA	Hospital Services and Quality Management
Semester	3	
Total Marks:	15	

Q.1.	Write answers for any two questions from below. (5 marks each – Word limit – 500)
A.	What are the measures to know performance of hospitals?
B.	What are the Aims of Healthcare Improvement?
C.	Explain briefly quality circle in Hospitals.
Q.2.	Write short notes on all of the following topics (1 mark each - Word limit - 100)
A.	Explain Cultural Competence.
B.	Explain the term patient focused.
C.	Compliance audits
D.	Paramedical person
E.	Define demographic data.



INTERNAL ASSIGNMENT – 2

Course	MBA	Hospital Services and Quality Management
Semester	3	
Total Marks:	15	

Q.1.	Write answers for any two questions from below. (5 marks each – Word limit – 500)
A.	What are the five key concepts of Total Quality Management?
B.	“Hospital is a health care institution”. Justify the statement.
C.	What are the advantages of electronic medical records?
Q.2.	Write short notes on all of the following topics (1 mark each - Word limit - 100)
A.	What is material management?
B.	What is blood management?
C.	Optimize inventory cost.
D.	Define radiology image.
E.	What is patient care management?