



**SURESH  
GYAN VIHAR  
UNIVERSITY**  
Accredited by NAAC with 'A' Grade

**INTERNAL ASSIGNMENT - 1**

<b>Course</b>	<b>MBA</b>	<b>Operations Planning &amp; Control</b>
<b>Semester</b>	<b>3</b>	
<b>Total Marks:</b>	<b>15</b>	

**Q.1. Write answers for any two questions from below. (5 marks each – Word limit – 500)**

- A.** What is the essence of production control? How can you link this to production productivity?
- B.** Distinguish between Load chart and Machine Loading chart.
- C.** Discuss the organization of PPC function with the help of Organization Chart.

**Q.2. Write short notes on all of the following topics (1 mark each - Word limit - 100)**

- A.** Explain Customer Service.
- B.** Service Operations.
- C.** Perishability
- D.** What is deformation Process?
- E.** What is Fabrication?



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**INTERNAL ASSIGNMENT - 2**

<b>Course</b>	<b>MBA</b>	<b>Operations Planning &amp; Control</b>
<b>Semester</b>	<b>3</b>	
<b>Total Marks:</b>	<b>15</b>	

**Q.1. Write answers for any two questions from below. (5 marks each – Word limit – 500)**

- A.** Define the term "Maintenance". Bring out its scope and importance.
- B.** Discuss problems of Scheduling in job shop production.
- C.** Describe the common approaches to scheduling Services.

**Q.2. Write short notes on all of the following topics (1 mark each - Word limit - 100)**

- A.** Define hot dipping.
- B.** Define the term Product.
- C.** Explain Property-enhancing Operations.
- D.** Continuous Production Process.
- E.** Define Powder Coating.